

Frequently Asked Questions:

How much time should it take?

In-home estimates typically take around 1 hour to complete.

Who should be there?

We encourage all homeowners to be present during the on-site estimate. We find it invaluable for our clients to share insights and ask questions. This is the perfect opportunity to better understand the equipment and your options.

What do I need to prepare?

Please ensure there is sufficient space around your furnace, mechanical room, and the path leading to that room.

What should I consider before my appointment?

Reflect on how your home's heating and cooling systems are functioning. Are there any areas where the temperature is inconsistent? Do you or your family members experience allergies, dust issues, dry air, or respiratory concerns? Mention these to your professional Home Comfort Consultant so they can discuss options available for solutions like air filtration, UV lights, and programmable/Wi-Fi thermostats.

How is your water situation? Are you frequently run out of hot water, solutions such as upgrading your water heater might be worth discussing. Additionally, consider whether a water softener could benefit your home. Water softeners help preserve appliances like dishwashers and washing machines and are also good for your skin and hair by reducing the harsh effects of hard water.

We are all about simple solutions and a relationship you can count on! We look forward to meeting you and appreciate the opportunity to assist you!

